

# WREXHAM DIOCESAN 2024 PILGRIMAGE TO LOURDES

Led by the Bishop of Wrexham Rt. Rev. Peter Brignall

46-48 Long Street Middleton, Manchester, M24 6UQ www.joewalshtours.co.uk info@joewalshtours.co.uk Telephone: 0808 1890468

## 23 – 30 JULY 2024 | 7 NIGHTS

## HOTEL AGENA HOTEL LA SOLITUDE

£ 899 PER PERSON £ 999 PER PERSON

### **COST TO INCLUDE**

- Direct return flight from Liverpool to Lourdes
- Airport transfers and assistance between Lourdes Airport and your hotel
- 7 nights' hotel accommodation
- Full board: breakfast, lunch and dinner each day
- Airport taxes and UK Government Levy
- One standard piece of check-in luggage up to 20kg plus one small personal item in the cabin
- Full services of Joe Walsh Tours guides and representatives throughout
- Full religious programme facilitated in conjunction with the Diocese of Wrexham

### **OPTIONAL (NOT INCLUDED)**

- Single room occupancy £35 per night in Hotel Agena and £39 per night in Hotel La Solitude
- Travel insurance £49 per person up to 79 years; £98 per person 80-90 years

#### **BOOKING PROCEDURE**

All bookings should be made through the Joe Walsh Tours Office at 46-48 Long Street, Middleton, Manchester, M24 6UQ. Bookings are also accepted over the telephone 0808 1890468 and online <a href="https://joewalshtours.co.uk/pilgrimages/pilgrimage-destinations/lourdes/">https://joewalshtours.co.uk/pilgrimages/pilgrimage-destinations/lourdes/</a>. No booking is definite until a non-refundable deposit payment of £300 per person has been receipted by Joe Walsh Tours.

PLEASE NOTE: There will not be a special assisted section with medical and care staff as was the case in previous years. All pilgrims should be able to make the pilgrimage independently or with the assistance of someone accompanying them and taking responsibility for their care.





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#### TRAVEL INSURANCE

It is a condition of our acceptance of your booking that you have appropriate travel insurance. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. This is charged at £49 per person up to 79 years and £98 per person 80-90 years. Pilgrims 91+ years should contact Joe Walsh Tours for information on cover. A copy of the travel insurance policy is available on www.joewalshtours.co.uk. It is your sole responsibility to ensure compliance with the terms of your travel insurance and to ensure it is suitable to your needs, particularly in respect of pre-existing medical conditions. Should you wish to contract our travel insurance, please note the insurance premium must be paid with your deposit, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided.

#### **HEALTH INSURANCE**

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to <a href="https://www.gov.uk/global-health-insurance-card">www.gov.uk/global-health-insurance-card</a> or call 0191 218 1999. This is available free of charge.

#### **WHEELCHAIRS & SCOOTERS**

Wheelchairs and scooters are not covered by the Pilgrimage Travel Insurance. We recommend separate insurance cover. Acceptance of motorised wheelchairs and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Approval form mandatory and carriage subject to approval by the airline.

#### **CANCELLATION CHARGES**

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For full details on cancellation charges, please visit www.joewalshtours.co.uk.

#### **FLIGHTS**

Requests for specific flight times cannot be accepted. All bookings are taken on the basis of passengers accepting the flights allocated to them. The flying time to Lourdes is approximately 2 hours 30 minutes. A limited buy-on-board catering service is available on flights. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage. Checked baggage allowance is 20kg.

#### **SPECIAL ASSISTANCE**

WCHS/WCHC assistance to embark/disembark the aircraft are subject to confirmation by airlines. WCHS (passenger cannot use stairs) and WCHC (passenger cannot walk any distance, board or disembark unassisted).

#### SINGLE ROOMS

These are very limited and subject to a supplement of £35 per night in the Hotel Agena and £39 per night in Hotel La Solitude.

#### **SHARING ROOMS**

Bookings are accepted subject to a travel companion sharing a room with you. Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you we reserve the right to charge the single room supplement.

#### **PASSPORTS & VISAS**

All passengers must have an up-to-date passport valid for travel. Currently UK passports should be issued less than 10 years before the date you enter the country and valid for at least 3 months after the day you plan to leave. Depending on your nationality, you may need a visa to enter France. It is your own responsibility to ensure you meet travel and entry requirements to France.

#### **LOURDES CITY TAX**

Applies to all pilgrims over 18 years staying in hotels. This tax will be collected by your hotel at check-in.

#### TICKETING

Full travel information and tickets will be issued within 10 days of departure.

#### **COMMUNICATION**

Email is an essential form of communication for the administration of bookings. Confirmation invoices, insurance details and travel documents will be issued in electronic format via email.

### **USE OF YOUR INFORMATION**

Information provided on this form will be held and exchanged between Joe Walsh Tours, the pilgrimage organisation and its associated organisations. It may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

#### GDPR

By signing this form you are providing Joe Walsh Tours consent to process your personal information. A copy of our Privacy Policy is available on request.

#### **REGULATION (EC) 261/2004**

The regulation establishes common rules on compensation and assistance to passengers in the event of cancellation or long flight delays. The obligations that the regulation creates rest with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a flight delay must be claimed exclusively by each individual passenger directly to the airline and not to the tour operator, travel agent or any other organisation that may be associated with services provided as part of the proposed travel package.





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<b>PASSENGER DETAILS</b> : FIRST NAME AND LAST NAME MUST MATCH PASSPORT.  NAME CHANGE FEES APP	LY.
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#### TRAVEL INSURANCE

#### **IMPORTANT**

It is a condition of our acceptance of your booking that you have appropriate travel insurance. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. This is charged at £49 per person up to 79 years and £98 per person 80-90 years. Pilgrims 91+ years should contact Joe Walsh Tours for information on cover. A copy of the travel insurance policy is available on www.joewalshtours.co.uk. It is your sole responsibility to ensure compliance with the terms of your travel insurance and to ensure it is suitable to your needs, particularly in respect of pre-existing medical conditions. Should you wish to contract our travel insurance, please note the insurance premium must be paid with your deposit, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided.

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TRAVEL INSURANCE DETAILS (If not purchased through JWT)

NAME OF INSURER	POLICY NUMBER	EMERGENCY NUMBER

#### **PAYMENTS**

A deposit of £300 per person (plus insurance premium if applicable) is required at time of booking. Balances are due 12 weeks before departure.

#### **PAYMENT INSTRUCTIONS**

Cheques should be made payable to **NORTHERN STAR TRAVEL** and posted to 46-48 Long Street, Middleton, Manchester, M24 6UQ.

If you are paying by **Bank Transfer**, instructions for GBP payments only are as follows:

TSB Bank PLC | Box 1, BX4 7SB | Sort Code: 77-19-09 | Account Number: 00031486

BIC: TSBSGB2A | IBAN: GB49TSBS77190900031486 | Account Name: Northern Star Travel Ltd.

For card payments, please call 0808 1890468.

### YOUR FINANCIAL PROTECTION

All flights and flight inclusive packages originating in the UK or Northern Ireland are arranged by Northern Star Travel Ltd. Flight-inclusive holidays are financially protected by the ATOL scheme.

I have read and agreed to accept the booking conditions on www.joewalshtours.co.uk.						
Signature:	Date: _		<i></i>	_/		

